

## **Terms & Conditions**

Once a sale has taken place, no tickets may be exchanged, or money refunded. We will gladly try and re-sell tickets on behalf of customers. There is no guarantee that we will be able to do so, though we are usually 90% successful. No charge is made for this service. If a customer wishes us to re-sell tickets, then they must return the originals to us before we will be able to attempt to re-sell them. Any change or exception to this policy is entirely at the discretion of the management.

- Doors open 30 minutes before the show start time.
- Latecomers will not be admitted, and refunds will not be given.

## COVID 19

- If you feel unwell before the performance or are displaying any Covid symptoms, please do not attend the event.
- Please use the hand-sanitiser which will be provided on entering and at various points around the theatre.
- Please stick to your allocated seating for the duration of the performance.