

Frinton Summer Theatre

Privacy Policy

Please read the details of our privacy policy.

At Frinton Summer Theatre we are committed to protecting and respecting your privacy. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our practices regarding your personal data and how we will treat it. By visiting www.frintonsummertheatre.org (our site) you are accepting and consenting to the practices described in this policy.

INFORMATION WE COLLECT

You may give us information about yourself by filling in forms on our site or by corresponding with us by phone, email or otherwise. This includes information you provide when you use our site to book tickets, participate in social media discussions, enter a competition, promotion or survey or when you report a problem with our site. The information you give us may include but may not be limited to your name, address, email address and phone number, financial and credit card information, contact preferences.

Information we collect about you when you visit our site we may include:

Internet Protocol (IP) address used to connect your computer to the internet, your login information, browser type and version
The Uniform Resource Locators (URL), the pages you viewed or searched for; page response times, download errors, length of visits to certain pages.
information on how you use the site, using cookies and page tagging techniques
Sensitive personal data, such as age or ethnic origin, which will be used in a manner that complies with the additional requirements relating to sensitive personal data as set out in the Act.

USES MADE OF THE INFORMATION

We will use this information to carry out our obligations to fulfil any contracts you enter into with us and to notify you about changes to our service. In addition we may

Analyse your information to better understand our customer needs
Send you invitations to take part in research surveys, research discussion groups or interviews to give your opinions about our productions and services.
Undertake research and fundraising activities to promote the interests of the Frinton Summer Theatre as a charity.
Maintain our records, improve our site and keep it secure

We will not:

sell or rent your data to third parties
share your data with third parties for marketing purposes

We will share your data if we are required to do so by law – for example, by court order, or to prevent fraud or other crime.

We make every endeavour to ensure the information we hold about you is accurate.

Your rights

You have the right to request:

- Information about how your personal data is processed
- A copy of that personal data
- That anything inaccurate in your personal data is corrected immediately
- To stop receiving email communications from us
- Request that your personal data is erased

If you have any of these requests contact us on mail@frintonsummertheatre.org

How we protect your data and keep it secure

We are committed to doing all that we can to keep your data secure. We also make sure that any third parties that we deal with keep all personal data they process on our behalf secure.

Links to other websites

This privacy policy only applies to our site and doesn't cover other organisations or transactions that we may link to, which will have their own privacy policies.

Following a link to another website

If you go to another website from this one, you should read the privacy policy on that website to find out what it does with your information.

Following a link to our site from another website

If you come to our site from another website, we may receive information from the other website. We don't use this data. You should read the privacy policy of the website you came from to find out more about this.

Changes to this policy

We will regularly update this policy. In that case, the 'last updated' date at the bottom of this page will also change. Any changes to this privacy policy will apply to you and your data immediately.

Contact us or make a complaint on mail@frintonsummertheatre.org